



**JOINT COUNCIL OF ACTION**  
**INCOME TAX EMPLOYEES FEDERATION &**  
**INCOME TAX GAZETTED OFFICERS' ASSOCIATION**  
A-2/95, Manishinath Bhawan, Rajouri Garden, New Delhi-110 027



**Joint Convenors :**

Rupak Sarkar  
8902198000  
[itefcentral@gmail.com](mailto:itefcentral@gmail.com)

Bhaskar Bhattacharya  
8902198888  
[secgenitgoachq@gmail.com](mailto:secgenitgoachq@gmail.com)

No.N-1/JCA/2017-18

Dated, 22<sup>nd</sup> August, 2017

To  
The Chairman,  
Central Board of Direct Taxes,  
North Block, New Delhi.

Respected Sir,

Sub: Issues relating to Project-Prashikshan launched for ITBA Training - matter regarding.

Your kind attention is drawn to the fact that the Central JCA has been demanding full fledged training programme for the Officers and staff members of the Department since initial rolling out of ITBA in September, 2015. The need for the proper training has been felt as most crucial like never before, as new modules are being introduced in ITBA in almost every alternate week.

Certain training programmes were organized in the meantime for select people, which failed to bring in desired result in filed levels. So **it was a welcome move on the part of the CBDT when Project-Prashikshan was finally launched** for large scale training of the officers and staff members of the Department, promised to be a game-changer for the functioning of the Department. We too were very hopeful, as you took personal interest in monitoring the progress of the Training Programme.

Unfortunately, **we are compelled to inform that the Training Programme under Project Prashikshan, presently being conducted at several stations across the Country, is far from satisfactory** on several counts, though our members have taken this training *very seriously*, as desired by you. The hands-on training facility is not adequate in some stations, compared to the no. of trainees per batch. In most stations, connectivity poses as a problem, especially when the trainees are trying to log in. Even entire session of hands-on training had to be suspended for the lack of connectivity in many occasions so far. Trainees have found theoretical session too bookish or mechanical in approach. Most importantly, the faculties have been found lacking while handling the queries raised by the trainees, out of the difficulties faced in the field level, and able to answer only after receiving feedback from their core team in Delhi, if at all. Departmental Resource Persons, who have participated only in some summary training courses, can't be expected to compensate. Moreover considering the diversity of ITBA application, two days are appearing to be too short.

Under the circumstances, it is requested that **the organization engaged for imparting training may kindly be asked to remove the shortcomings immediately**, as discussed above, as a considerable amount is being spent for this particular programme. It is further requested that the content and duration of the future courses may kindly be designed considering the diversity and vastness of ITBA Application, discarding the current approach of *Training for the sake of Training*. It is further proposed that next session of training programme may kindly be launched immediately after the Time Barring date of 31.12.2017.

Your kind intervention in the above-mentioned issue is solicited.

Thanking You,

Yours sincerely,

(Bhaskar Bhattacharya)

(Rupak Sarkar)

Joint Convenors